

List of Issues HiSecOS

ID	Since Release	Fix Release	Date	Device	Description	Workaround	Correction
1	01.0.00		8/16/2012	EAGLE20/30	If Proxy ARP is enabled on the router interface Proxy ARPs may be answered on the same interface as they originated.	-	Necessary behavior for certain NAT use cases, no change planned.
2	01.0.00		10/18/2012	EAGLE20/30	The standalone web interface just accepts changes in the preferences after a restart.	Restart the standalone web interface. Option to download a standalone web interface was removed in version 01.2, HiView is the preferred method to access the GUI.	No change planned.
3	01.0.00	01.1.00	8/22/2012	EAGLE20/30	Audit Trail does not log all configuration changes made in the web interface.	-	Fixed in 01.1.00.
4	01.0.00		4/18/2012	EAGLE20/30	The link status does not switch to the correct speed when a mismatch occurs. For example, if a port is manually set to 10 Mbit/s and the peer is set to 100 Mbit/s.	Use autonegotiation or configure the port speed properly.	Hardware related limitation.
5	01.0.00		8/1/2012	EAGLE20/30	Saving a large configuration to the device can take several minutes.	-	Optimization planned for future release.
6	01.0.00	01.1.00	4/20/2012	EAGLE20/30	The routing mode supports a maximum of 500 pkt/sec of 64byte length.	-	Fixed in 01.1.00.
7	01.0.00	01.1.00	11/15/2012	EAGLE20/30	During a configuration save a device reboot can be started (e.g. via a different interface web/cli/mb). This results in a damaged configuration and therefore the device will restart with default settings.	After saving the configuration please wait 5 seconds before initiating a reboot.	Fixed in 01.1.00.
8	01.0.00	02.0.00	10/16/2012	EAGLE20/30	For NAT rules no logs and traps are generated.	-	Fixed in 02.0.00.
9		02.0.01	11/14/2014	EAGLE20/30	In rare situations, a reboot might occur in case of high memory load.	-	Fixed in 02.0.01.
10	01.0.00	No fix	2/5/2015	EAGLE20/30	If the Java security settings are set to very high, the HTTPS connection cannot be established to a device as long as the default certificate is used.	Exchange the web server certificate on the device with one that contains an OSCP and/or CRL URL (preferred). Alternatively, weaker Java security settings can be used.	No fix planned.
11	01.0.00	03.0.01	10/1/2015	EAGLE20/30	Using a sysName that is not a valid hostname or fully qualified domain name (FQDN) can lead to incorrect log entries when using a remote syslog server for logging.	Ensure that the sysName is a valid hostname or FQDN.	Fixed in 03.0.01.
12	03.0.00	04.0.00	10/16/2015	EAGLE20/30	Setting the ping tracker timeout to a value greater than the ping interval causes the tracker state to remain in one state. The state depends on the user specified relation between the lost ping replies and the received ping replies.	Set the ping timeout to a value lower than the ping interval.	Fix planned for a next release.
13	03.0.00	03.0.02	2/5/2016	EAGLE20/30	If VRRP is configured on an interface, then the device does not apply packet filtering rules to traffic passing through the VRRP interface. However, the rules are applied to traffic passing through the underlying routing interface and the global policy still applies. For example, if the global policy is set to 'drop' or 'reject', then this results in traffic passing the VRRP interface being dropped or rejected, respectively. If the policy is set to 'accept', then the packets pass through the VRRP interface unfiltered.	-	Fixed in 03.0.02.
14	02.0.00	03.0.02	2/20/2017	EAGLE20/30	In a 1:1 NAT setup, if one of the two involved ports temporarily loses its link, then NAT may stop forwarding packets.	-	Fixed in 03.0.00.
15	03.0.00	03.0.02	7/1/2015	EAGLE20/30	HTTP(S) does not limit the rate or number of login attempts, which allows an unauthorized user to guess a large number of passwords in a short time.	Limit HTTP(S) access to trusted IP addresses.	Fixed in 03.0.02.
16	03.0.01	03.0.02	10/26/2016	EAGLE20/30	The device sporadically does not recognize an SFP when inserting it or booting the device.	Reinsert the affected SFP or reboot the device. If the problem persists, then repeat this step.	Fixed in 03.0.02.
17	02.0.00		11/14/2017	EAGLE20/30	If a VPN has a connection passphrase set for the private key, the device decrypts the private key even if it has already been uploaded to the device in cleartext. As a result, a connection with this passphrase and a cleartext private key will not be established.	If you use cleartext private keys, remove the connection passphrase.	Improvement planned for a future release.
18	02.0.00		11/15/2017	EAGLE20/30	The certificate upload in the VPN wizard does not work.	Upload the certificate(s) in the corresponding dialog before starting the wizard.	Fix planned for a next release.
19	02.0.00		7/7/2017	EAGLE20/30	The device drops the packets for which it does not have a matching route. This includes packets that are intended to pass through an IPsec connection.	Add a route for the subnets attached to the remote endpoint of the VPN connection. This can also be a default route. Such a route lets the packets pass the routing stage into the IPsec subsystem.	No fix planned.
20	03.1.00	03.1.01	1/31/2018	EAGLE20/30	The device might stop sending proxy ARP responses. This prevents the 1:1 NAT and Double NAT types from working correctly.	Enter static ARP entries in the end devices for the NAT'ed IP address(es) with the MAC address of the corresponding interface of the EAGLE.	Fixed in 03.1.01.
21	03.1.00	03.1.01	2/8/2018	EAGLE20/30	The device might send a CHILD_CREATE_SA messages without any proposal, which can cause other IPsec implementations to behave incorrectly.	-	Fixed in 03.1.01.
22	03.1.00	03.1.01	2/14/2018	EAGLE20/30	During device startup, NAT rules stored in the configuration are applied before the interfaces are fully configured. As a result, the NAT rules become inactive.	Manually enable the disabled rules after the device has started up.	Fixed in 03.1.01.
23	03.1.01	03.2.00	9/28/2018	EAGLE20/30	Using "any" as a remote gateway in VPN "Endpoint and Traffic Selectors" functionality will lead the device to reboot.	Configure an IP address for the remote gateway instead of "any".	Fixed in 03.2.00.
24	03.2.00	03.2.01	9/5/2018	EAGLE20/30	The CLI command "clear ip udp-helper" does not clear the configuration.	Instead use "ip udp-helper server delete dhcp <a.b.c.d>" to delete entries one by one.	Fix planned for 03.2.01.
25	01.0.00	03.1.02	9/7/2018	EAGLE20/30	In rare situations an received invalid truncated TCP packet can bring the device into an unstable state were it's stops to process packets.	-	Fixed in 03.1.02.
26	02.0.00	03.0.01	11/5/2015	EAGLE20/30	Both VRRP routers become Master if using RMA	-	Solution: add a rule to always accept vrrp packets
27	03.4.00	03.5.00	2/6/2020	EAGLE20/30 EAGLE40-03	After reboot via HTML web GUI, system gives login prompt immediately but can't login via same session without refresh.	After reboot via Web, wait for couple of minutes and refresh the web page before entering login credential.	To be fixed in future release.
28	03.4.00		1/15/2020	EAGLE40-03	L4 protection is not working for the services not running on DUT.	In current software, L4 protection works fine for all the services running on Eagle device.	To be fixed in future release.
29	03.4.00		2/6/2020	EAGLE40-03	Land attack filter is not working for virtual interface.	In current software, Land attack filter works fine for physical interface.	To be fixed in future release.
30	03.3.00	04.0.00	11/20/2019	EAGLE40-03 EAGLE40-07	SFP details are not getting displayed via cli "show sfp", though data transfer is successful.	It is no more just sfp details show issue, after reboot fiber SFP doesn't work.	To be fixed in 04.0.00 release.
31	03.4.00	03.4.01	3/26/2020	EAGLE20/30	Temperature measurement not working	-	Fixed in 03.4.01
32	03.3.00	03.4.01	2/19/2020	EAGLE20/30	VRRP SFP interface stuck in init state after changing the VRRP config and performing save and reboot	-	Fixed in 03.4.01
606	03.5.00		7/22/2020	EAGLE40-03 EAGLE40-07	No support of copper SFP in device, it might work with hot plug in and port goes down after reboot.	Copper SFP might work with hot plug in of the module.	To be fixed in future release.
607	03.4.00	03.5.00	5/26/2020	EAGLE20/30	IPv4 ACL configuration via web interface returns error.	Issue has been fixed in latest software.	Fixed in 03.5.00 Release.
609	03.5.00		7/29/2020	EAGLE40-03	Few Eagle40-07 hardware get reboot, once we press button labeled as "RESET" on device.	In current version of software, this button has no functionality implemented, hence usage is not recommended.	Other hardware with correct jumper settings does not get reboot, once we push RESET button.
610	03.5.00		8/20/2020	EAGLE40-03	Downgrade from 03.5.00 to 03.4.01 release is not possible via sftp/Web/ACA.	Downgrade from 03.5.00 to 03.4.01 release can be done via backup image, available in "image partition".	To be fixed in 03.5.01 release.
611	03.5.00		10/21/2020	EAGLE20/30 EAGLE40-03 EAGLE40-07	Eagle web becomes unresponsive, once web remain open for more than a day with idle timeout set as value 0. Common issue in HiOS and HiSecOS HTML web.	If idle timeout is set to default or any value other than 0, this issue won't appear.	To be fixed in future release.

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612	99.9.99		11/26/2020	EAGLE40-03 EAGLE40-07	Upto 999 L2 filter rules can be created in Eagle 40 device.	As per current information, none of the customer is using rules even close to 999.	To be fixed in future maintenance release 04.0.01.
613	99.9.99		12/4/2020	EAGLE40-03 EAGLE40-07	Vlan tagged packet not getting filtered by I2 filtering if matched on vlan interface with untagged egress port.	Packet filtering happens in Linux after taking forwarding decision, hence due to untagged membership filtering doesn't take place in this scenario, same works fine if egress interface is tagged member of VLAN.	To be fixed in future maintenance release.
614	04.0.00		11/12/2020	EAGLE40-03 EAGLE40-07	After adding static mac address to interface-1, same mac is getting learned to other interface-2 while traffic is send with same mac as source mac on interface-2	The behavior of static MAC filters in linux kernel is different from BCM switch. As this is linux default behavior, hence suggested to tolerate the same.	To be fixed in future release.